

TARGETED LOCAL HIRE PROGRAM DOCUMENT

Overview of the City of Los Angeles Targeted Local Hire Program



December 6, 2016 | Prepared by the Personnel Department
| Approved by the Targeted Local Hire Working Group

January 11, 2017 | Adopted by City Council ([File #16-0109](#))

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Attachments

Attachment A: Public Works, Project Labor Agreement 2015-2020 (Excerpt)

Version History

Original Version – December 6, 2016

Revised and approved by the Working Group– August 16, 2023

Program Governance Reference Materials

Letter of Agreement – December 8, 2015

Executive Directive 15 – April 29, 2016

Targeted Local Hire Working Group, Staff Reports 16-01 through 16-06

I. BACKGROUND

On December 8, 2015, the **Coalition of City Unions** (the “Coalition”) and the **City of Los Angeles** (the “City”) signed a **Letter of Agreement** (LOA) wherein a mutual commitment was made to develop innovative workforce development strategies to meet the needs of City residents and stakeholders, strengthen delivery of City services, and provide career opportunities to local residents.

The LOA indicated that a **Targeted Local Hire Working Group** (“Working Group”) would be convened, to be comprised of an equal number of Coalition and City management representatives. The Working Group was led under the guidance of former City Councilmember **Ms. Jackie Goldberg**, with professional staff support provided by the Personnel Department.

The Working Group was tasked to design a functioning framework for a targeted local hire program. Initially, Working Group members considered similar programs which have existed in the City’s history, including Welfare to Work and City Jobs. Historically, these programs utilized the Vocational Worker and Office Trainee classifications, which were created by the Civil Service Commission as a result of labor negotiations and which were subsequently used by City departments with mutual consent between the City and labor. These classifications had proven to be an effective mechanism for departments to provide on-the-job training to individuals who lack technical skills and experience.

On April 29, 2016, Mayor Eric Garcetti issued **Executive Directive No. 15**, which again emphasized that the Program would focus on hiring and retaining local Angelenos from under-served communities. The Directive instructed all City departments to participate in this program.

As a result of numerous Working Group meetings and discussions, alternate job pathways were identified and the **Targeted Local Hire Program** (“Program”) was created. Through this Program, potential job candidates will be able to gain access to an alternate pathway to civil service jobs by way of on-the-job training periods.

The Program will provide opportunity to those that face significant barriers to stable employment, and will further the City’s vision for identifying innovative ways to attract, develop, and sustain an equitable workforce.

II. PROGRAM OVERVIEW

A. ADMINISTRATION

The City of Los Angeles, Personnel Department is responsible for the daily administration and operation of the Targeted Local Hire Program. This Targeted Local Hire Program Document (the “Document”) will serve as a working guide for this Program.

B. TARGETED CATEGORIES

This Program targets vulnerable populations who traditionally face significant barriers to employment, specifically those who are:

- Unhoused and formerly unhoused
- Formerly incarcerated individuals, including those on parole or probation
- Former gang members, including those affected by the City’s *Rodriguez* Settlement
- Disconnected youth, foster youth, transition age youth
- Veterans
- Residents from zip codes as designated by the Public Works, Bureau of Contract Administration within their Project Labor Agreements (see *Section IV* and *Attachment A*), including those with limited English proficiency (LEP) but with proficiency sufficient to take advantage of the Program’s training opportunities.
- Individuals identifying as transgender
- Persons with disabilities
- Older workers protected under the Age Discrimination in Employment Act of 1967 (ADEA)

C. PROGRAM JOB CLASSIFICATIONS

The following are the initial classifications to be used for this Program¹:

Category	Job Classification
On-the-job Training Classifications	<ul style="list-style-type: none"> • Vocational Worker (3113) • Office Trainee (1101)
Category	Job Classification
Probationary or "Assistant" Classifications	<ul style="list-style-type: none"> • Office Services Assistant (1360) • Assistant Gardener (3142) • Assistant Tree Surgeon (3150) • Custodial Services Assistant (3149) • Garage Assistant (3538) • Maintenance Assistant (3108) • Animal Care Assistant (4323) • Delivery Driver Assistant (1124) • Street Services Assistant (4149) • Warehouse & Toolroom Assistant (1831) • Animal License Canvasser Assistant (4329)
Target Civil Service Classifications	<ul style="list-style-type: none"> • Administrative Clerk (1358) • Custodian (3156) • Garage Attendant (3531) • Gardener Caretaker (3141) • Maintenance Laborer (3112) • Tree Surgeon Assistant (3151) • Animal Care Technician (4310) • Delivery Driver (1121) • Street Services Worker (4150) • Warehouse & Toolroom Worker (1832) • Animal License Canvasser (4330)

¹ Additional classifications may be added in the future to include, but are not limited to, classifications related to any apprenticeship programs that may be developed subsequent to agreement between labor representatives and the City.

i. *On-the-Job Training Classifications*

Vocational Workers and Office Trainees hired through the Program must successfully complete the on-the-job training period in order to move forward to the applicable "Assistant" classification. In accordance with *City Charter Section 1005*, the performance of individuals hired into the Vocational Worker or Office Trainee classifications will determine whether they can successfully perform the duties of the targeted "Assistant" classification in which they were hired in-lieu. Individuals hired as Vocational Worker or Office Trainee are exempt from Civil Service during this period.

a. Vocational Worker

Candidates who are selected for hire as Vocational Workers will be appointed to an exempt position. Vocational Worker positions in the City have been exempted from Civil Service, as provided for by *Los Angeles City Charter Section 1001(d)(1)* which allows for exemptions of unskilled laborers. Exemption of all Vocational Worker positions were approved by the Civil Service Commission on February 25, 2016 and subsequently approved by the City Council on April 19, 2016 (see Council File #16-0240).

b. Office Trainee

Candidates who are selected for hire as Office Trainees will be emergency appointed to the classification. Emergency appointments are provided for by *Charter Section 1013* and *Civil Service Rule 5.27* and are made by the appointing authority, upon approval of the Personnel Department General Manager.

During the on-the-job training period, Vocational Workers and Office Trainees will receive pay that is equivalent to the first step trainee level of the selected Assistant classification.

ii. *"Assistant" Classifications*

The Personnel Department will administer a civil service examination in order to appoint Vocational Workers and/or Office Trainees into the applicable Civil Service "Assistant" classification, in accordance with *Charter Section 1005*.

The Civil Service examination for the "Assistant" classifications will consist of a 100% weighted 'Program Performance Review' wherein the final score on the employees' evaluation will be used to place them on an eligible list for the "Assistant" classification. In compliance with *Article X of the City Charter, Sections 1005, 1008, and 1010*, the score on the Program Performance Review will be used

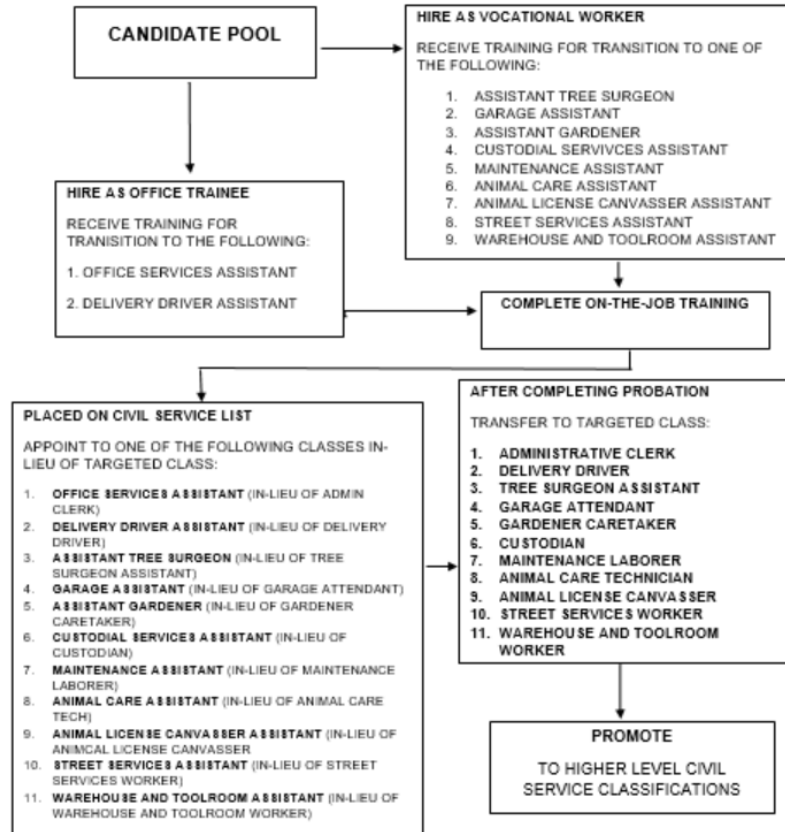
to rank employees in comparison to one another and will be their civil service examination score for the eligible list of the "Assistant" classification.

The General Manager of the Personnel Department will certify the eligible list for the "Assistant" Civil Service classification per *Charter Section 1010*. Individuals may then be appointed to the targeted "Assistant" Civil Service classification in accordance with the *Civil Service Rules* and in compliance with *Charter Section 1004*.

Those employed in an Assistant classification will continue to receive pay at the first step trainee level until the probation period is successfully completed. It should be noted that the General Manager of the Personnel Department may update the examination type for the "Assistant" classification as needed to make improvements to the program and adapt to the changing workforce.

iii. Target Civil Service Classifications

Upon appointment to the applicable "Assistant" classification, individuals will need to successfully complete a civil service probationary period. Once the probationary period is completed, individuals will be transferred into the applicable target civil service classification in accordance with *City Charter Section 1014*. The target classifications are the classifications of jobs that are normally used Citywide. Once an individual has been transferred to the target classification, they have successfully transitioned to regular, full-time City civil service.



D. JOB ADVANCEMENT TIMELINE

i. On-the-Job Training

Once an employee is hired as an exempt Vocational Worker or Office Trainee, the employee will serve a six (6) month on-the-job training and assessment period. The employee must successfully complete this on-the-job training period to be considered for appointment to an “Assistant” classification.

ii. Civil Service Probationary Period

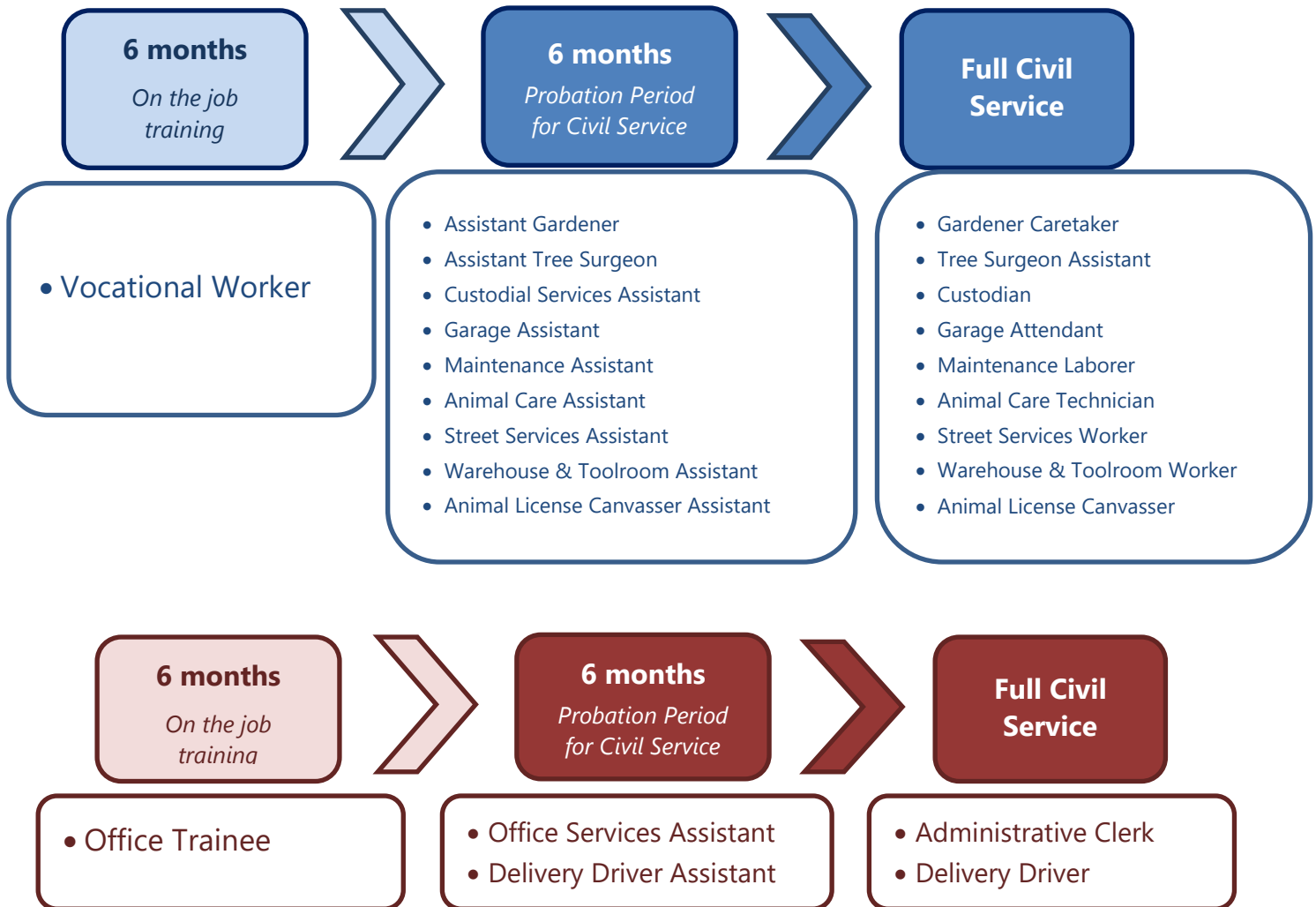
Once appointed to a position in the “Assistant” classification, an employee will serve a six (6) month civil service probationary period as an Assistant. The length of time for the probationary period is in accordance with *Civil Service Rule 5.26* and *City Charter Section 1011*, which indicate probationary periods for entry level classifications are to be six months, unless otherwise determined by the Civil Service Commission (up to a maximum period of twelve months). *Civil Service Rule 1.26* further indicates that the probationary period is the working test period during which an employee is required to demonstrate job fitness by the actual performance of the duties and responsibilities of the position.

iii. Transfer to Target Classification

Upon successful completion of the probationary period at the Assistant level, the City department will request a Charter Section 1014 transfer (otherwise known as a 1014 transfer) for the employee from the Assistant classification to the targeted Civil Service classification. The Personnel Department will review and approve such transfer in accordance with *City Charter Section 1014*.

A 1014 transfer allows for reassignment to another classification without examination when an employee has completed a probationary period. An employee may be 1014 transferred to another classification should it not result in a promotion and should the employee meet the minimum qualifications of the classification they are transferring into, as also indicated under *Section 6* of the *Civil Service Rules*.

TIMELINE FOR VOCATIONAL WORKER AND OFFICE TRAINEE



III. APPLICATION PROCESS

A. PROGRAM APPLICATION

All candidates must complete a Program Application and provide any additional requested information as indicated by the job announcement. Interested candidates must minimally have a Certified Referral from a Designated Referral Agency.

Note: Candidates with a conditional offer of employment and ultimately hired by the City are subject to a background check and must have a legal right to work; see Section V of this Document.

B. APPLICATION POOL

Program Applications that are correctly submitted will be added to the Application Pool. Acceptance of the Program Application into the Application Pool is not a promise or guarantee of City employment. Applications in the Application Pool will be **referred** to City departments for employment **consideration** as indicated in Section IV of this Document.

Candidates may only submit one unique Program Application and may request changes or updates to their Program Application subsequent to submission.

Program Applications are valid for the agreed upon period of time, as approved by the TLH Working Group, from the date of approval for placement in the Application Pool or until the applicant is hired by a City department, whichever occurs first. Upon expiration of a Program Application, applicants may re-apply to the Program. Upon hire with a City department, the candidate's Program Application will be archived and no longer active in the Application Pool.

Program Applications may be held for review at any time due to factors that may adversely impact applicants and Program candidates, current City employees, hiring departments, the Program, and/or the City of Los Angeles, or for any reason(s) otherwise that may be contrary to the intent of this Program.

C. APPLICATION SITE

Program Applications may only be filed at an approved Application Site. The current approved sites are noted below:

South Los Angeles

UAW-LETC WorkSource Center

1512 W. Slauson Ave.
Los Angeles, CA 90047
<http://www.letc.com/>
(323) 730-7900

Harbor/San Pedro

Harbor Pacific Gateway WorkSource Center

222 West 6th Street
San Pedro, CA 90731
<http://www.pacific-gateway.org/harbor>
(310) 732-5700

Northeast Los Angeles

Goodwill WorkSource Center

342 N San Fernando Rd.
Los Angeles, CA 90031
<http://www.goodwillsocal.org/>
(323) 539-2000

Valley

El Proyecto del Barrio WorkSource Center

9024 Laurel Canyon Blvd.
Sun Valley, CA 91352
<http://www.wscalnetwork.org>
(818) 504-0334

West Los Angeles

JVS WorkSource Center

5446 Sepulved Blvd.
Culver City, CA 90230
<http://www.jvsla.org/>
(310) 309-6000

CANOGA PARK/SOUTH VALLEY
WORKSOURCE CENTER

Equus Workforce Solutions

<https://www.equusworks.com>
21010 Vanowen Street
Canoga Park CA 91303
Appointment only: (818) 596-4114

HOLLYWOOD

Managed Career Solutions (MCS)

<http://www.mcscalifornia.com/>
4311 Melrose Avenue
Los Angeles CA 90029
Appointment only: (323) 454-6100 |
(323) 454-6112

SOUTHWEST LOS ANGELES

**Watts Labor Community Action
Committee (WLCAC)**

<http://www.wlcac.org>
10950 S. Central Ave.
Los Angeles CA 90059
Appointment only: (323) 563-5682

WEST ADAMS

**Asian American Drug Abuse Program,
Inc.**

<http://www.aadapinc.org>
2900 S. Crenshaw Blvd.
Los Angeles CA 90016
Appointment only: (323) 293-6284

Downtown Los Angeles/Pico Union

PACE WorkSource Center

1055 Wilshire Blvd #900A
Los Angeles, CA 90017
<http://pacela.org/>
(213) 353-1677

VERNON CENTRAL/LA TRADE TECH
WORKSOURCE CENTER

**Coalition for Responsible Community
Development (CRCD)**

<http://www.coalitionrcd.org/>
400 West Washington Boulevard
Los Angeles CA 90015
Appointment only: (213) 763-5951

BOYLE HEIGHTS/EAST LA

Managed Career Solutions (MCS)

<http://www.mcscalifornia.com/>
1505 E. 1st Street
Los Angeles CA 90033
Appointment only: (323) 267-5930

WATTS/LA

Housing Authority of the City of Los Angeles

2220 E. 114th Street
Los Angeles CA 90059
Appointment only: (323) 249-7751

WILSHIRE METRO

Community Career Development, Inc.

<http://www.communitycareer.org>
3550 Wilshire Blvd.
Los Angeles CA 90010
Appointment only: (213) 365-9829

NORTHEAST SAN FERNANDO VALLEY

Goodwill SoCal

<http://www.goodwillsocal.org>
12502 Van Nuys Blvd.
Pacoima, CA 91331
Appointment only: (818) 482-1754

D. DESIGNATED REFERRAL AGENCY

The Program partners with a significant number of community based organizations (CBOs) and agencies around the City that will refer job-ready applicants to the Program. A Designated Referral Agency is approved by the Program to certify a CBO Referral Form for an applicant to provide at an Application Site.

Each Designated Referral Agency will determine whether a prospective applicant is prepared to participate in the Program and has the ability to succeed within the Program, and will certify as such by completing a CBO Referral Form for each prospective applicant. Where feasible, each Designated Referral Agency will be encouraged to provide on-going support to the candidate.

The Program will maintain an updated list of approved Designated Referral Agencies. The list of approved CBOs is subject to change at any time based on the operating needs of the Program, hiring departments, and/or the City of Los Angeles, or for any reason(s) otherwise that may be contrary to the intent of this Program.

IV. REFERRAL PROCESS

A. APPLICATION POOL TIERS

The Program's Applicant Pool will consist of Program Applications that have been successfully submitted and approved by Program staff. The Applicant Pool will consist of two (2) Tiers.

i. Application Pool – Tier 1

Tier 1 of the Application Pool will include the following currently identified under-served populations:

- a. Unhoused and formerly unhoused
- b. Formerly incarcerated individuals, including those on parole/probation
- c. Former gang members, including those affected by the City's *Rodriguez* Settlement
- d. Disconnected youth, foster youth, transition age youth
- e. Veterans
- f. Residents from zip codes as designated by the Public Works, Bureau of Contract Administration within their Project Labor Agreements, including those with limited English proficiency (LEP) but with

proficiency sufficient to take advantage of the Program's training opportunities.

1. The identified under-served zip codes refer to zip codes where the rate of unemployment is equal to or higher than the unemployment rate in the County of Los Angeles and/or where the median annual household income is less than the median poverty rate in the County of Los Angeles. Refer to Attachment A.
- g. Individuals identifying as transgender
 - h. Persons with disabilities
 - i. Older workers protected under the Age Discrimination in Employment Act of 1967 (ADEA)

ii. Application Pool – Tier 2

Tier 2 of the Application Pool will consist of individuals who do not self-identify as any of the Tier 1 categories.

B. REFERRAL TO DEPARTMENTS

A City department may request to fill its vacancies with Program candidates by submitting a Referral Request form to the Personnel Department. For each Referral Request, the Program will generate a Referral List, comprised of candidates selected from the Application Pool based on the needs of the operating department, who are interested in full-time employment with the hiring department, the preferences that the candidates stated on their online application, and their identified Tier.

i. Selection by Job Preference and Identified Tier

For each Referral Request, the Application Pool will first be filtered to match the needs indicated by the requesting department. This initial filter will match the job classification, shift and work environment preferences, and other fields as indicated on the Program Application, with the indicated needs of the hiring department.

Of those candidates, the Program will then randomly select a sufficient number of candidates based on the number of vacancies indicated by the department to generate the Referral List.

A percentage of the candidates on a Referral List will be randomly selected from Tier 1 and a percentage of the referred candidates will be randomly selected from Tier 2. It should be noted that the referred number of candidates from Tier 1 will be rounded up if the percentage does not yield a whole number. The percentage referred from each Tier may change from time to time, as approved

by the TLH Working Group in order to ensure that the intent and mission of the Program continues to be accomplished.

For example, if the TLH Working Group approves referral percentages of 80% from Tier 1 and 20% from Tier 2 and an operating department has two (2) vacancies then Personnel Department staff would refer 30 candidates, twenty-four candidates would be referred from Tier 1 (i.e., $30 \times 80\% = 24$), and six (6) candidates would be referred from Tier 2.

The Program will then forward the Referral List to the requesting department with accompanying contact information and applications. The Referral List provided to the requesting department will not contain information related to the applicants' Tier.

The requesting department may then proceed with its departmental selection process.

Candidates from a Referral List who are conditionally offered employment by the requesting department will be subject to a background check (refer to Section V of this Document). Once a conditional job offer is made, the employee is inactivated from the Application Pool. Should the employee be terminated subsequent to City hire, they will need to submit a new application to the Program for re-consideration.

Candidates not hired from a Referral List will return to the candidate pool and be eligible for future opportunities (until such time their Program Application expires or is otherwise inactivated).

V. CONDITIONS OF CIVIL SERVICE EMPLOYMENT

A. CITY BACKGROUND CHECK AND REVIEW

Candidates are not asked to disclose any background information on the Program Application or when interviewing with a hiring department. Candidates will be subject to a City background check and review only when they have been made a conditional offer of employment by a City department.

A candidate who is on parole or probation or possesses a conviction record will not be automatically disqualified from the Program.

Background checks are reviewed in context of the nexus between the background history and the potential employment opportunity, with consideration given to the City department's operational responsibilities as mandated by any applicable local, state, or federal legislation and the job-related requirements of the specific classification and/or position.

Candidates must provide all pertinent information related to their background history when requested by a City department (upon conditional offer of employment). Withholding any conviction history may be grounds for disqualification.

If it is determined that a candidate's background history is incompatible with a particular job classification or position, the candidate is returned to the Application Pool and will continue to be eligible for consideration for other referral opportunities for a different department, classification, or position.

Please note that Los Angeles City Ordinance 175930 requires all applicants who have been convicted of workers' compensation fraud be automatically disqualified from employment with the City of Los Angeles.

All questions related to background reviews are to be directed to the Personnel Department and Program staff.

B. LEGAL RIGHT TO WORK

All civil service employees of the City of Los Angeles must have a legal right to work in the United States.